

At Zig Zag Zoh , we want you to have fun, but we also need you to observe the following rules of play at all times

Timings:

Opening hour: 11:00 AM -8:00PM

Please note that we are open 7 days a week with the exception of unexpected holidays like strike/bandh or for renovation and maintenance works

### **Play Zone Rules:**

- Zig Zag Zoh has play supervisors monitoring the play zone at all times to ensure the safety of our visitors. However, there are always risks inherent in children playing together. As such, children remain the responsibility of their parents/caretakers and must be supervised closely by them.
- Zig Zag Zoh cannot be held responsible for any accidents or injuries that may occur due to carelessness or negligence on the part of visitors.
- 1 accompanying adult per child may enter the Play zone to supervise their child.
- Please help us keep the play zone clean and in safe condition at all times:



- Children and guardians in the play zone must wear Socks at all times. No shoes or going barefoot in the play zone is allowed. Socks are available for purchase at the reception desk.
- Any sharp objects like pens, buckles, jewelry, coins, etc. should be removed before entering the play zone. Spectacles should only be worn if used with a retainer and shatterproof lenses.
- For their safety, we ask that you ensure your children do not climb the slides or play in front of the slide exits. Children also must not climb on the walls of the Play Zone. They must at all times keep their head above the balls in the ball pit. Children are also advised to slide sitting up with their feet down.
- Parents should adhere to the instructions given by the Zig Zag Zoh Crew. The Play equipment used in the Play Zone is designed specifically for the use of Children, Parents are requested to not play on the equipment as it may cause damage or Injury.
- Children should not climb on the slides or exterior parts of the equipment.



- Strictly no food or drinks are allowed in the play zone.
- Children may be asked to leave the play zones if they are found misbehaving, bullying others or not observing the rules.
- Children who are unwell will not be allowed to use the play zone. Zig Zag Zoh staff will check the temperature of every child and accompanying adult before they enter the play zone.
- Pregnant Women should refrain from entering the play zone
- Only food and drinks purchased at the Zoh's Cafe can be consumed on the premises (with the exception of infant food).
- Smoking and chewing gum on the premises is strictly prohibited.
- Management bears no responsibility for any lost, stolen or damaged personal property.
- Should any property be left in Zig Zag Zoh we will endeavour to return it to you and will store it for two weeks, however after that we reserve the right to donate it to charity.
- Maids are permitted inside the premises. But no male servants, drivers or bodyguards are allowed.



- Extra charges would be applicable if the child stays in the play area for more than one hour. Please remember to always ask for a receipt upon payment of your bill.
- Children will not be handed over to a parent without them showing us the Zig Zag Zoh receipt, in case the receipt is lost the parent will have to pay a fine of INR 200 and produce Government Ids to establish relationship with the Child.
- The Zig Zag Zoh premises is under CCTV surveillance.
- Every parent gives Zig Zag Zoh staff the right to administer basic First Aid to the children in case of an emergency.

### **Parties:**

- The responsibility for supervising the children who are attending parties remains with the party parent. The guests will be required to sign the rules of play above. It is the responsibility of the party parent to confirm all the details of the party booking 5 days in advance of the booking. Zig Zag Zoh cannot be held responsible for any last-minute changes to the booking. The party deposit will be deducted from the final balance; however, in the event of a cancellation, the deposit will not be refunded.
- Zig Zag Zoh cannot be held responsible for inclement weather, sickness or other force majeure. In this event the deposit is non-refundable.

